



Expert Billing & More, Inc.

May 2007

July 1, 2007 Implementation date for significant changes

It appears that most of the changes have been finalized and will take effect July 1, 2007. Please read the enclosed "Capital Update" newsletter that was emailed to us. Some of the changes are significant and if they affect you, please contact your SC for further information.

Some significant changes are the total elimination of chore, homemaker, NRSS and massage therapy. From the information we have, if you are a provider of these services you should be getting a letter notifying you that your services will no longer be paid under the Waiver effective July 1.

July 1, 2007 All children under 18 living in the family home will be moved to FSL Waiver

If you are currently serving this population and **do not** have an FSL provider number, please contact your local APD office to request enrollment in this Waiver. **If you do not have an FSL provider number you will be unable to continue serving these clients after July 1.**

Clients with inactive Medicaid – In the past, we have been calling or emailing providers if a client's Medicaid was showing as inactive. To save time, we created a form that we will be mailing or faxing directly to providers. This will ensure that providers are getting the message and can relay the information expeditiously to the support coordinators. **Please read your mail!**

Recordkeeping requirements – Please remember that you are responsible to maintain copies of the required documentation, which includes billing information, per the DD Waiver Handbook guidelines. Providers should be sending **only copies** to Expert Billing and maintaining the originals in their files. Because of how many providers Expert Billing does billing for and our limited space issues, we have been archiving files every 6 months. Once files are archived, they are sent to an off-storage unit making it very difficult and time consuming to retrieve them. Just a reminder, if copies of billing documentation that has been archived is required, there is a 2 week turn around time as well as a \$50 charge.

How to read a Service Authorization – Enclosed is a helpful tool on how to read a service authorization. Please pass it along to anyone in your organization that you feel this would be helpful for.

As always, please feel free to call if you have questions.
