



Expert Billing & More, Inc.

March 2010

MEDICAID PROGRAM INTEGRITY (MPI) PROVIDER REVIEWS

Over the next few months, there will be hundreds of MPI reviews done on providers. From what I have seen so far, it appears providers are being reviewed as far back as 2005. According to Medicaid guidelines, providers must retain all records for a minimum of 5 years. It is imperative that providers comply and not ignore the letters otherwise the provider could be suspended/and or terminated.

As a reminder, please do not rely on Expert Billing to retain records as billing agents are not required to comply with this guideline. We do retain records for 5 years; however, they are at an off-site storage facility and are not easily accessible.

NEW FISCAL YEAR

There are several changes being proposed for the new fiscal year, I Budget being one of them. If the I Budget goes into effect July 1, 2010, there will certainly be headaches. We encourage all providers to attend their local APD meetings as well as visit the APD website regularly to be kept abreast of significant changes.

DO YOU REVIEW YOUR AUTHORIZATION FOR ACCURACY AND SERVICE LIMITS?

As many changes are being made to authorizations with rebasing, etc., many providers are being notified that they have been overbilling. Providers are required to provide service at the frequency listed on the authorization. If a provider is billing more than the frequency notated, recoupment is being enforced.

Keep in mind, Expert Billing has the ability to notify providers if they are billing over the authorization limits. However, it is the provider's responsibility to ensure compliance.

DELMARVA

Check out the Delmarva website for information on training sessions on the new monitoring instruments. Visit their website at <http://www.dfmc-florida.org/>

EFFECTIVE JANUARY 1, 2010, PAYMENT FOR BILLING SERVICES IS DUE BY THE 20TH OF THE MONTH. LATE FEES ARE AUTOMATICALLY ASSESSED ON THE 21ST OF THE MONTH.

PLEASE REMEMBER providers should be reviewing the remittance voucher to ensure that the claims were processed correctly and in full. If there are any discrepancies, contact us immediately rather than waiting for the error to be discovered in an audit.

If you are unsure how to pull your voucher and think your payment was not accurate, just give us a call. We can pull your voucher and research the issue.



Regular Office Hours
Monday-Thursday 8:30-4:30 pm / Friday 8:30-11:00 am

Holiday Hours
Friday, April 2, 2010 closed for Good Friday

Do we have your correct contact info?

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