



Expert Billing & More, Inc.

MARCH 2007

Summary Balance Reports – We can now print summary balance reports. The report summarizes all your clients and the remaining balances for each service authorization that has had claims billed against it. Several providers are requesting this report on a monthly basis as a way to keep track of service usage. If you would like to receive this report along with your monthly invoice, please let us know.

Referrals– Just wanted to say thanks again for spreading the word about Expert Billing! We have signed up several new clients over the past few months which were mostly from referrals from our current providers. We really appreciate the referrals!

This is just a reminder that claims submitted after Wednesday are not guaranteed by Medicaid to be processed the following week. Expert Billing processes claims within 24 hours of receipt so as long as billing is received by Tuesday at Noon, we guarantee we will process it to meet the Medicaid weekly deadline. If providers submit billing on Wednesday, Thursday or Friday, Expert Billing will still process it within 24 hours but payment the following week cannot be guaranteed by Medicaid.

Service Authorizations– Just another reminder to make sure to send us current authorizations.

Electronic Remittance Vouchers – If you are not currently receiving your remittance vouchers online, we highly recommend you to sign up for this. Providers can obtain remittance vouchers online the Monday before the payment is due. This reduces waiting for the mailed voucher if claims do not pay as expected. Providers can also share their userid with Expert Billing if they choose so we can access them directly as well. Visit our website under the FAQ link for instructions on how to apply to receive your vouchers online.

Website– Take a look at our updated website! We post valuable information that is helpful for our clients as well as all other providers.



Please keep us updated with your current address, phone number, fax number, email and any other contact information for you. Please contact us via phone or email to notify of any change in the above contact information because simply changing the information on your invoices most likely will not be noticed.

As always, please feel free to call if you have questions.