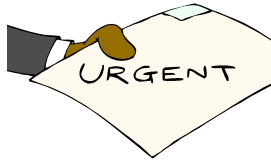




Expert Billing & More, Inc.



DECEMBER 2006

RATE INCREASE UPDATE

EFFECTIVE JANUARY 1, 2007, WE WILL BEGIN BILLING USING THE NEW RATES. IF YOU HAVE NOT YET RECEIVED YOUR REVISED SERVICE AUTHORIZATIONS, PLEASE MAKE SURE TO CONTACT YOUR SUPPORT COORDINATOR ASAP TO AVOID BILLING DELAYS. **PLEASE DO NOT FORGET TO UPDATE YOUR INVOICES TO REFLECT THE NEW RATES FOR DATES OF SERVICE JANUARY 1 OR LATER.**

IN AN EFFORT TO HELP PROVIDERS SEE WHAT AUTHORIZATIONS WE HAVE ON FILE, WE WILL BE SENDING OUT REPORTS THAT SHOW ALL ACTIVE AUTHORIZATIONS IN OUR SYSTEM. WE ANTICIPATE SENDING OUT THE REPORTS NO LATER THAN FRIDAY, DECEMBER 15. **PLEASE TAKE THE TIME TO REVIEW THE REPORT CAREFULLY AND TAKE NOTE OF ANY SPECIFIC NOTES WE INCLUDE TO HELP AVOID BILLING DELAYS IN JANUARY.**

WE CONTINUE TO SEE MANY DENIALS BECAUSE OF THE CHANGES BEING MADE TO THE SERVICE AUTHORIZATIONS. PLEASE REMEMBER THAT YOUR INITIAL 12-MONTH AUTHORIZATION HAS NOW BEEN CONVERTED TO 2 SEPARATE AUTHORIZATIONS — ONE ENDING 12/31/06 AND ONE WITH THE ORIGINAL END DATE IN 2007. IF WE DO NOT HAVE THE REVISED AUTHORIZATION ENDING 12/31/06 IN OUR SYSTEM, WE WILL NOT BE ABLE TO CORRECTLY INFORM YOU OF ANY SHORTAGES IN SERVICES.

ALTHOUGH IT IS THE PROVIDER'S RESPONSIBILITY TO ADHERE TO THE DAILY, WEEKLY OR MONTHLY LIMITS INDICATED ON THE AUTHORIZATION, WE ARE STILL ADDRESSING MANY OVERBILLING ISSUES. IN AN EFFORT TO NOTIFY PROVIDERS OF OVERBILLING, IN JANUARY WE WILL BEGIN USING THE ATTACHED FORM TO NOTIFY PROVIDERS THAT ARE BILLING IN EXCESS OF WHAT THE AUTHORIZATION ALLOWS. YOU SHOULD CONTACT YOUR SUPPORT COORDINATOR IF YOU HAVE QUESTIONS OR CONCERNS WITH THE APPROVED LIMITS.

HOLIDAY OFFICE HOURS: PLEASE NOTE OFFICE HOURS FOR THE UPCOMING HOLIDAYS. PLEASE BE SURE TO SUBMIT INVOICES TIMELY IN ORDER TO MEET THE DEADLINES. **IMPORTANT REMINDER:** ACS DOES NOT PROCESS CLAIMS AFTER WEDNESDAY WHEN THERE IS A HOLIDAY IN THE WEEK.



Christmas Holiday: Office will be closed from Thursday, December 21, 2006 through Tuesday, December 26, 2006. Normal operating hours will resume on Wednesday, December 27, 2006.



New Years Day: Office will be closed on Monday, January 1, 2007. Normal operating hours will resume on Tuesday, January 2, 2007.

EXPERT BILLING WISHES YOU AND YOUR FAMILY A JOYOUS HOLIDAY SEASON
AND A PROSPEROUS 2007!

As always, please feel free to call if you have questions.